

9<sup>th</sup> July 2007

Simons Letting Agency  
1 Marine Parade  
REDCLIFFE QLD 4020

Dear Doug and Rosslyn,

For the past 13 years that Simons Letting Agency has managed my property in Margate, the service from your Property Management Department has been outstanding.

When I have heard comments from other Landlords about other agents, I have realised how lucky I have been to have Simons Letting Agency doing the job for me.

Simons have maintained my property consistently. I have been kept fully informed of any matters in need of attention, and given sensible advice on appropriate rent increases.

When I have asked you to have repairs carried out, it has been done promptly, reliably and economically for me.

Thirteen years has been a most harmonious relationship, and I thank you for your excellent service.

Yours faithfully



Roger French